# **9 Finding the Right Starting Point**

The power of Agentic AI isn't in automating a single task, but in orchestrating entire workflows with intelligence. The key to a successful pilot, and the fastest path to ROI, lies in selecting a process that is:

**HIGH-VALUE** 

WELL-DEFINED

REPEATABLE

**READY FOR CHANGE** 

Many winning Al strategies start with a pilot to solve a key problem in one of three impact areas:

# Call Prep Analyst

Automate pre-call research

# **Contract Review Agent**

Summarize terms & obligations

# **YOUR CUSTOMERS**

### **Quote Price Validator**

Check against pricing rules

#### **Automated Case Routing**

Prioritize support tickets for faster response

#### **Data Extractor**

Create records automatically from any incoming document

# Core Pains: Fragmented customer experiences and slow response times

#### Triago Agont

Flag customers at risk of churn

**Account Health Predictor** 

#### Triage Agent

Classify & route incoming invoices, tickets, etc.

#### Ideal starting points:

- Smarter sales cycles
- Intelligent onboarding
- Proactive support

# **YOUR OPERATIONS**

Core Pains: Manual, 'swivel-chair' processes between disconnected systems

Ideal starting points:

- Simple vendor management
- Automated procurement
- Hands-off document processing

## **Anomaly Detector**

Flag disparities across data from all systems

## PO Generator

Convert messy email threads into structured purchase orders

#### **Maintenance Predictor**

Use historical data to know when equipment is likely to fail

#### **Troubleshooting Agent**

Analyze repair cases & recommend next steps

## **Reorder Point Agent**

Predict ideal reorder points using past demand data

# **Automated Quality Check**

Process & categorize inspection images for fast resolution

## **Outage Agent**

Correlate system alerts to pinpoint root causes

#### **Access Guardian**

Approve/deny access requests based on policy

# **YOUR DATA**

#### Smart Record Search

Find the most relevant record using plain English

### Workflow Integrator

Trigger API calls to external systems

#### **Automated User Requests**

Reset passwords, create accounts, or pull reports with human review baked in

# Core Pains: Data is siloed, reporting is manual, and compliance is a constant challenge

### Ideal starting points:

- Automated reporting
- Continuous control
- Seamless visibility

#### **Compliance Checker**

Flag missing or expired info in supplier records

#### **Policy Decoder Agent**

Summarize complex compliance policies for easy reference

